

Regulations for using electronic passes of the RUSIŃ-SKI Ski Station

GENERAL PROVISIONS

1. Rides by chair-lifts and ski-lifts hereinafter referred to as regulations by railways and lifts all over the area of the RUSIŃ-SKI Ski Station, hereinafter referred to as SN RUSIŃ-SKI Regulations, are possible only on the basis of AXESS electronic proximity cards that perform functions monitored ticket referred to hereinafter as the pass.
2. Temporary and multi-ride periodic tickets are used to use the SN RUSIŃ-SKI railway and lifts.
3. The ski passes operate during the opening hours of the SN RUSIŃ-SKI. The opening times of individual railways and lifts may change during the ski season.
4. Entering the area of RUSIŃ-SKI SN and using the pass is tantamount to reading these regulations and other regulations in force at the premises of SN RUSIŃ-SKI and acceptance of their provisions.

BOX OFFICES

1. The ski passes are the property of SN RUSIŃ-SKI and can be purchased at the cash desks located on the premises of SN RUSIŃ-SKI through the online sales system and at all authorized points of sale.
2. The cash registers for SN RUSIŃ-SKI collect bonuses for the ticket in the amount of PLN 10, which can be recovered upon return of the ski pass to the last day of the given ski season.
3. VAT invoices for acquired permits to travel by rail and statements can only be obtained on the basis of a receipt at the main office of the SN RUSIŃ-SKI (Tavern building) within three months from the date of issuance of the receipt.
4. The cash registers can be paid in cash, payment cards and Sodexo vouchers.
5. When purchasing a ticket, you should check the correctness of the sale based on the receipt, after activating the ticket on the gate reader. Complaints about the type of the purchased ticket will not be considered.

TYPES OF SKI PASSES AND PAYMENT SYSTEM

1. The charging system for SN RUSIŃ-SKI enables using the railway and the ski lifts in two variants:
 - purchase of a time (temporary) ticket entitling you to use the railways and lifts within the time frame specified on the ski pass. During the period of validity, he authorizes to an unlimited number of trips on the SN RUSIŃ-SKI,

- purchase of one-time pass and multi-ride pass at SN RUSIŃ-SKI.

Information on the validity date of the ticket appears on the gate reader display.

2. Term passes are activated when the AXESS card is first brought closer to the gate reader.
3. The only person authorized to use the term ticket within the period of its validity is the person who activated it.
4. It is not possible to change, extend or postpone the validity of the carnet after its activation.
5. Term rights acquired with the pass are not recoverable except in the cases indicated in the "Complaints and returns" section of these Regulations.

RELIEFS AND DISCOUNTS

1. In the case of organized groups at SN RUSIŃ-SKI, the following discounts apply (set individually for each):

21-30 people - 10%

31-40 people - 15%

41-50 people - 20%

When buying passes for organized groups, there is no possibility to refund cash for non-activated passes.

2. Group discounts and discounts can only be obtained when purchasing term passes.
3. Discounted pricelists according to the price list are available to young people under 15 and seniors above 60 years of age. Discounted passes are issued on the basis of a document stating the age and enabling the identification of the person entitled to the discount.
4. A child up to 5 years of age is entitled to use the RUSIŃ-SKI railways and lifts free of charge with the exception of the baby lift. One adult can have only one child under care.
5. Regulations of periodic discounts and promotions are available at the station office, on the website and at the ticket office. Discounts cannot sum up.
6. Failure to comply with the rules contained in these regulations, and in particular the use of a reduced fare by an unauthorized person results in the loss of allowances held on the pass.
7. The "White Nights" and "5 hours after 14:00" type passes are not subject to additional discounts.

USING AXCESS GATES

1. The ticket should be placed on the left side of the outfit. In order to activate the subscription:
4-seater chairlift - apply to the gate reader
6-seater chairlift - place on the left side of the outfit
2. Items that may interfere with the reading of the carnet are, for example, mobile phones, car keys, payment and credit cards, etc. There is also a risk of demagnetizing the carnet.
3. When using the gates, you should have only one pass with you.
4. The user bears consequences for unintended use.
5. Confirmation of the validity of the time ticket or travel ticket is indicated by an appropriate message on the gate's display.
6. After passing the gate on the basis of a term ticket, the temporary blocking of the ticket is automatically activated, which prevents the use of the same ticket by more than one authorized person.

COMPLAINTS AND RETURNS

1. Bad skiing conditions, atmospheric conditions, power outages and a significant turnout on railways and statements do not constitute grounds for partial reimbursement of the activated term carnet.
2. The return of unused terminal rights is possible only as a result of a standstill lasting more than 1 hour of all railways and statements for reasons attributable to SN RUSIŃ-SKI, and also due to the accident of the user confirmed by the TOPR which prevents him from continuing to use the railways and ski lifts.
Such reimbursement is determined in a manner proportional to the time from downtime/ accident, and the remaining validity of the term ticket in the main office of RUSIŃ-SKI (Tavern building).
3. The refund for bail can be made at all ticket offices.
4. Complaints and refunds are only taken into account on the basis of proof of purchase [receipt].

CONTROL AND PENALTIES FOR BREACH OF THE REGULATIONS

1. The possibility of using the carnet will be blocked for attempting to swindle passages or use of a pass by an unauthorized person. In this case, only the return of the deposit for the pass is due.
2. A ski pass must be presented at the request of the staff or inspection bodies. Refusal to show results in blocking the possibility of further use of the pass.
3. Anyone who breaks the rules and provisions of the regulations in force at the premises of SN RUSIŃ-SKI may be removed from the Ski Station's area by employees of SN RUSIŃ-SKI or authorized security personnel.
4. SN RUSIŃ-SKI has the right to notify law enforcement authorities about the misdemeanour.
5. We reserve the right to change prices and these regulations. During the changes, the applicable Regulations apply.